



## CUSTOMER STORY

#industrialsupplies

#software

Located in the heart of the Rhône-Alpes region, the French tool manufacturer targets specialized DIY distributors and industry professionals through a multichannel strategy. Concerned with modernizing its logistics, SAVY is constructing a 5000 m<sup>2</sup> building tailored to its business specificities and has enlisted the SAVOYE WMS team to manage it.

### TARGETS

- 01 Continue optimizing the warehouse logistics
- 02 Benefit from regular updates enabling continuous improvement
- 03 Reuse the existing infrastructure deployed on site

### WHY SAVOYE?

- Partner for over 10 years
- Intelligent WMS solution
- Additional functionalities

### RESULTS



**SERVICE LEVEL OF 98%**



**REDUCTION IN MAINTENANCE COSTS**



**40% INCREASE IN REVENUE**



**Christophe CHAIX**  
General Manager

Our clientele is quite diverse, ranging from large DIY stores and wholesalers to individual customers and construction professionals. ODATiO allows us to manage this logistical diversity daily and adapt our preparation methods accordingly.

To manage its 1,450 stock-keeping units and ensure order shipment within 24 hours, SAVY transfers merchandise daily from its production site in Privas to its site in Le Pouzin: 65% come directly from its own production, while the remaining 35% are sourced from European traders and Asian subcontractors.



"Our clientele is quite diverse, ranging from large DIY stores and wholesalers to individual customers and construction professionals. Therefore, our preparation and shipping methods must adapt to different constraints and specificities," explains Christophe Chaix, General Manager of SAVY.

Building on an initial collaboration, SAVY and SAVOYE are embarking on a new technological adventure together. "SAVOYE proposed that we become a tester for their brand-new WMS solution, ODATiO. Given the quality of our relationship and our high level of satisfaction with the previous WMS, we naturally agreed to implement ODATiO," announces Christophe Chaix.

Based on scalable and flexible web technology, the new solution developed by SAVOYE was then installed at the Le Pouzin site. SAVY now benefits from user configuration via business rules; it can process customer returns in a declarative mode, manage supplier disputes with integrated photo capture, perform packaging on stock and massification, and conduct quality checks at the end of preparation. As a multi-support application (PC, tablets), the new ODATiO solution provides labeling and carrier EDI tools, dashboards, an associated document viewer, and sends notifications.

Moreover, since the start of production, the SAVY teams have been able to benefit from new functionalities implemented in the product through version upgrades: cross-docking, advanced mass management, manufacturing, etc.

SAVY AND SAVOYE: A  
TWO-WAY  
COLLABORATION, FROM  
OPTIMIZATION TO  
LOGISTICAL INNOVATION.